## HOW CAN WE HELP YOU?

Court staff and volunteers can help court users, but we are not allowed to do some things.





• Tell you general information about court rules, terms, and procedures.



- Tell you how to electronically file (e-file) court documents or get an exemption from e-filing.
- Tell you about free or lowcost legal help.



- Tell you what court forms you need for your case and explain how to fill them out.
- Tell you how to ask to waive your court fees.



- Tell you how to get a an interpreter.
- Tell you how to ask for reasonable accommodations for a disability.

We Cannot....



- Tell you information about a case in violation of an order, statute, or rule.
- Refer you to a lawyer or firm that charges fees.



• Give you legal advice or represent you in court.



• Give an opinion about what will happen in court.



• Tell you if a case should be started or help you decide how to handle your case.





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*Questions?* Contact Illinois Court Help at 833-411-1121 or <u>ilcourthelp.gov</u>